



RAND McNALLY SD CARD UPDATE PROCESS

Note: The Rand McNally Dock application is required to preform the update process as well as an internet connected computer with an SD card port or Card Reader.

XiteSolutions

Updating your Rand McNally SD card with the Rand Dock Application on PC

Before attempting this procedure, please read this document fully to ensure correct step by step process

This process requires the most up to date version of **Rand Dock** to complete.



1. Remove your Rand McNally SD card from the Xite radio. and make sure the LOCK tab is in the up position towards the word LOCK.







- 2. Download the Rand Dock Software here:
 https://www.randmcnally.com/support/s/dock-software. Be sure your machine meets the requirements. Note: XQuartz for Mac or .net Framework for Windows may need to be installed. You must also have a functioning SD Card Reader available.
- 3. Insert the Rand McNally SD card into your SD Card Reader
- **4.** Install the software on your computer (this may take several minutes as it will also update the dock after installing).
- 5. If you receive a Defective Card warning, please follow the on-screen instructions.



Your SD card may be part of a batch of SD cards that were known to have defects. You may be eligible for a free replacement SD card. Please contact Rand McNally Customer Support at 1-877-446-4863 to confirm. If a replacement is necessary, you will be provided instructions on how to receive this at no cost.

6. Open the Rand Dock software (if it is not already running) and fill in the registration information. Note: this will not be required if you have already registered with the software. When complete click the Submit Icon.



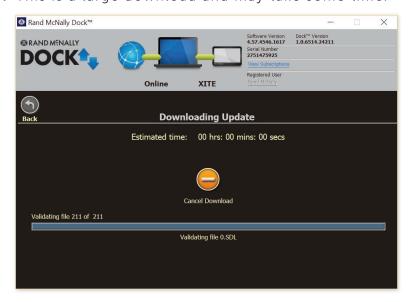
- 7. You will be returned to the main screen.
- **8.** Click the Map Update Available option. **Note:** if your device is already up to date this will show "Your Device Is Up to Date" see step 18.



9. Click the Begin Download button



10. This is a large download and may take some time.



11. When complete click Install Update.



12. The update will now transfer to your Rand McNally Card.



13. When complete hit the Back button Arrow icon in the top left corner.



14. You should now see Your Device Is Up To Date.



15. It is suggested that you synchronize your Rand McNally SD card before each trip to maintain the most recent information including construction data etc. This is done by clicking the Update Available option when the card is inserted while the Rand Dock is running.

